Wheelnutz Garage
Participant Information Booklet Easy Read

Welcome
Welcome to Wheelnutz Garage. We help people build skills, confidence and independence through hands-on automotive activities.

Phone: 07 3416 0854

Email: admin@wheelnutzgarage.com

We communicate your way
- We use easy words
- We can arrange an interpreter
- You can bring an advocate, family member or friend
- Ask us if you need information another way

What we do
- Learn automotive skills
- Use tools safely
- Build confidence
- Learn teamwork
- Prepare for work
- 1:1 support in a group workshop

How to join
- Contact us
- Book a Meet and Greet
- Complete your Intake form
- Sign your Service Agreement
- We confirm your start date

Your Goals

- We work with you to make a support plan
- Your goals are important
- We review your progress regularly

Your Support Workers

- Our workers are trained
- They have NDIS checks and ongoing training
- They will support you respectfully and safely

Your Rights

You have the right to:

- Be respected
- Make choices
- Feel safe
- Have privacy
- Speak up

Your Responsibilities

Please:

- Be respectful
- Attend your sessions
- Tell us if things change
- Use your funding correctly

Workshop Safety

- Wear PPE
- Follow workshop rules
- Listen during toolbox talks
- Ask for help if you are unsure
- Unsafe behaviour is not okay

Privacy

- We keep your information safe
- We only share it with your permission or if the law requires

Feedback and Complaints

- Tell us if something is good or not good
- We will listen
- You can also contact the NDIS Commission
- 1800 035 544

If something goes wrong

- Tell a staff member
- We will investigate
- We will support everyone involved
- We learn from incidents

Advocacy

- An advocate can help you speak up
- This can be family, a friend or an independent advocate
- We can help you find one

Contact Us

- Wheelnutz Garage
  1800 943 356
  07 3416 0854
  admin@wheelnutzgarage.com
  www.wheelnutzgarage.com